The Angel Song

Description: An Angel comes to teach you about the Reason for the Season! Sit back and relax as we take all the hard work out of performing a play. We bring costumes, props and the storyteller. We even tell you your lines! Includes samples of "gold, Frankincense and myrrh" as well as some furry actors to bring the story to life. Great for all ages and available in December Only. Can be done indoors or outdoors. Up to 35 participants.

Length: This program starts at one hour but for an additional charge you can add hour(s). We also offer five presentations over a period of five hours at a discounted price.

Price: Prices on all programs vary on time of year, how many (hours) and where you are located. We service NY, NJ, DE, PA and MD. We are located in Pennsburg, PA. We typically will travel three hours away.

When will we arrive? When will we leave? We come about 30min before your "start" time to set up. Due to different ages of audience we will remain till the conclusion of the program, which is approximately one hour. It will take about 20-30 minutes to clean up the program at your facility. Keep in mind we cannot control the traffic, but we will try to give you a call if we are going to be late.

What animals do we bring? A donkey, sheep and alpaca (to stand in for a camel). We reserve the right to substitute or leave either of these animals at the farm if the animal's health is in question or is otherwise unavailable. If you do not want an animal, please try to request this before delivery date. If you do not you may ask the farmer to keep said animal in vehicle.

What do you need to do?

- 1. Make sure you receive a quote via email and check all the dates, times and price, address and contact number to be sure everything is what you discussed. This acts as a hold on your date.
- **2.** Approve the quote to receive an official invoice and be added to the schedule.
- **3.** Please inform your office of our arrival times and having parking available. If there is a fee for parking, you are responsible to pay it.
- 4. Please read and follow our cancellation and payment policies listed at the bottom.

What you need to know.

- **A.** We are insured and can send you a certificate. If you are tax exempt, we will need copy of your certificate. You can make checks payable to Quiver Farm Projects, Inc. mailed to 3096 Wild Run Road, Pennsburg, PA 18073.
 - **B.** When you pay your invoice, you are agreeing to the cancellation and payment polices listed below.
- **C.** You are not scheduled unless you have approved the quote received in your client hub and you are not confirmed for delivery until the full payment policy has been met.

Payment Policy: The 50% deposit is due on booking to hold your date. Remaining balance is due 30 days before delivery. So, if you are booking within 30 days of your program, the total program price is due. If you are paying with a purchase order, we must receive a copy of the purchase order at least 30 days before delivery, please notify us if this is how you plan to pay so we can make the invoice accordingly.

Cancellation Policy: Quiver Farm Projects <u>does not issue refunds</u>; we will reschedule or apply your credit to another program. If you reschedule the program or apply the credit to a different program that is more than 6 months away, then there is a \$50 service fee that will be due 30 days before delivery. All credits must be used within one year of the originally scheduled program.

If canceling within 30 days of delivery, there is a cancelation charge equal to 50% of your total program price. If canceling due to weather, we must be notified before the farmer leaves the farm or there will be driver's fee varying in cost depending on distance.

If there is any issue with the above policies, please ask to speak to the office manager, please do not confront or ask another farmer on delivery day or other office personnel when scheduling.

Thank You for reading, to confirm your booking please contact the office at office@quiverfarm.com or please leave a voicemail with your facility name, number and reason for calling at 267.607.7522